LAPORAN PENCAPAIAN PIAGAM PELANGGAN BAGI PERMOHONAN IMPORT & EKSPORT

CAWANGAN KUALA LUMPUR BAGI BULAN OGOS 2014

Aktiviti Utama Dalam Piagam Pelanggan	Bil. Permohonan		Permohonan Lulus		Permohonan Tolak		Permohonan Diproses				Workflow & Status		Slip Batal	Belum Cetak		% Capaian Piagam	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P = (G +H)/A x 100	Q =(I+J)/ B x 100
Produk	Kaunter	Online	Kaunter	Online	Kaunter	Online	Kaunter (7 Hari Bekerja)	Kaunter Reject (7 hari bekerja)	Online (5 Hari Bekerja)	Online Reject (5 hari bekerja)	Kaunter	Online	Bil.	Kaunter	Online	Kaunter	Online
IMPORT																	
Kenderaan Berkuota	5	11502	4	10316	1	1149	4	1	4295	1020	0	1	2	0	36	**100**	**46**
Ken. Luar Kuota	79	2190	76	2075	1	93	61	1	1305	76	0	0	4	0	21	**78**	**63**
Ken. Persendirian	105	0	83	0	9	0	43	8	0	0	6	0	4	2	0	**49**	**0**
Jentera & Alat Ganti		179	2	138	0	41	2	0	95	31	0	0		0	0		**70**
Prime Mover	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**29**	**0**
Dump Truck		27	4	24	0	3	0	0	19	0	0	0		0	0		**70**
Hot Rolled		1056	6	997	0	31	5	0	674	28	0	0		0	28		**66**
Cold Rolled		504	0	439	0	45	0	0	275	39	0	0		0	20		**62**
Pipe and Tube		1039	14	880	0	142	14	0	638	131	0	0		0	17		**74**
Elec. Galvanised	33	743	0	690	0	28	0	0	469	25	0	0	1	0	25	**73**	**66**
Galvanised Iron		63	0	51	0	9	0	0	46	9	0	0		0	3		**87**
Strip		64	0	60	0	3	0	0	34	2	0	0		0	1		**56**
Besi Keluli		4	5	3	0	1	5	0	2	1	0	0		0	0		**75**
Gula		24	0	18	0	6	0	0	18	6	0	0	0	0	0	**0**	**100**
Tepung		64	1	36	0	25	0	0	28	24	0	0		0	3		**81**
Lain-lain Gula	18	67	2	54	0	7	2	0	38	5	0	0	1	0	6	**83**	**64**
Lain-lain		433	13	363	0	65	13	0	227	63	0	1		0	4		**67**
Dari Israel		309	0	182	0	110	0	0	136	30	0	0		0	17		**54**
JUMLAH	247	18268	210	16326	11	1758	149	10	8299	1490	6	2	12	2	181	**64**	**54**

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	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P = (G +H)/A x 100	Q =(I+J)/ B x 100
Produk	Kaunter	Online	Kaunter	Online	Kaunter	Online	Kaunter (7 Hari Bekerja)	Kaunter Reject (7 hari bekerja)	Online (5 Hari Bekerja)	Online Reject (5 hari bekerja)	Kaunter	Online	Bil.	Kaunter	Online	Kaunter	Online
EKSPORT																	
Besi Keluli (Long Product)		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Scrap		157	0	156	0	1	0	0	0	0	0	0		0	0		**0**
Susu		0	0	0	0	0	0	0	0	0	0	0		0	0		**0**
Gula	0	75	0	75	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**
Lain-lain Gula		8	0	4	0	4	0	0	0	0	0	0		0	0		**0**
Lain-lain		26	0	26	0	0	0	0	0	0	0	0		0	0		**0**
Israel		24	0	22	0	2	0	0	0	0	0	0		0	0		**0**
JUMLAH	0	290	0	283	0	7	0	0	0	0	0	0	0	0	0	**0**	**0**